



August 2, 2023

Dear Veolia Customer,

Veolia regularly tests your drinking water for dozens of potential contaminants as required by federal and state law to ensure the safety of our public water system. Recently, that testing revealed the presence of perfluorooctanoic acid (PFOA) and perfluorooctane sulfonic acid (PFOS) just above the established regulatory standard. Information regarding PFOA, PFOS, and the recent test result is provided on the attached notice using a form prepared by the State of New York to help explain its new regulatory standards for PFOA and PFOS in drinking water systems.

Veolia is actively working to ensure that our public water systems comply with all regulatory requirements, including the recently established standards for PFOA, PFOS, and other similar chemicals that are found in surface and groundwater throughout the country. Veolia is currently installing additional treatment for the Veolia Forest Park-London Bridge drinking water facility in coordination with the Putnam County Department of Health.

Please also find additional information at:

- <https://nywq.veolianoorthamerica.com/>
- <https://www.epa.gov/ground-water-and-drinking-water/drinking-water-health-advisories-pfoa-and-pfos>
- https://www.health.ny.gov/environmental/water/drinking/docs/water_supplier_fact_sheet_new_mcls.pdf
- For more information, please contact Veolia Water at 877-452-4721 or mail to 162 Old Mill Road, West Nyack, NY 10994. You can also contact the Putnam County Department of Health at (845) 808-1390.

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<https://mywater.veolia.us/new-york>

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER PFOA/PFOS MCL Exceedance at Veolia Forest Park - London Bridge

Why are you receiving this notice/information?

You are receiving this notice because testing of our public water system found the chemical perfluorooctanoic acid (PFOA) in your drinking water at 11 parts per trillion (ppt) and perfluorooctanesulfonic acid (PFOS) in your drinking water at 12 parts per trillion (ppt). This is above New York State's maximum contaminant level (MCL) of 10 ppt for PFOA/PFOS in public drinking water systems. Consuming drinking water with PFOA/PFOS at or somewhat above the MCL does not pose a significant short term health risk. Your water continues to be acceptable for all uses. Veolia Water is working on a strict timetable to reduce levels below the MCL.

What are the health effects of PFOA/PFOS?

The available information on the health effects associated with PFOA/PFOS, like many chemicals, comes mostly from studies of high-level exposure in animals. Less is known about the chances of health effects occurring from lower levels of exposure, such as those that might occur in drinking water. As a result, finding lower levels of chemicals in drinking water prompts water suppliers and regulators to take precautions that include notifying consumers and steps to reduce exposure.

PFOA/PFOS has caused a wide range of health effects when studied in animals that were exposed to high levels. The most consistent findings in animals were effects on the liver and immune system and impaired fetal growth and development. PFOA/PFOS also causes cancer in laboratory animals exposed to high levels over their lifetimes. Additional studies of exposures of PFOA/PFOS in people provide evidence that some of the health effects seen in animals may also occur in humans.

What is New York State doing about PFOA/PFOS in public drinking water?

The New York State Department of Health (NYS DOH) has adopted a drinking water regulation that requires all public water systems to test for PFOA/PFOS. If found above the MCL of 10 ppt, the water supplier must take steps to lower the level to meet the standard. Exceedances of the MCL signal that steps should be taken by the water system to reduce contaminant levels.

What is being done to meet the MCL?

Veolia Water is working with the Putnam County Department of Health on a compliance schedule that includes steps to reduce levels of PFOA/PFOS.

Veolia Water is also in the process of installing treatment at London Bridge. Construction which began in October 2022, is estimated to be completed by September 2023.

Additional information will be shared as further testing and progress occurs. This process is similar for any chemical detected in public drinking water that requires mitigation due to exceedance of an MCL. The compliance timetable will ensure that your drinking water will meet the MCL as rapidly as possible.

Where can I get more information?

For more information, please contact Veolia Water at 877-452-4721 or mail to 162 Old Mill Road, West Nyack, NY 10994. You can also contact the Putnam County Department of Health at (845) 808-1390.

If you have additional questions about these contaminants and your health, talk to your health care provider who is most familiar with your health history and can provide advice and assistance about understanding how drinking water may affect your personal health.

General information about New York State public drinking water is also available at www.health.ny.gov/publicwater.

Public Water System ID# NY3903647

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