# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER PFOA MCL EXCEEDANCE AT VEOLIA WATER NEW YORK

### Why are you receiving this notice/information?

You are receiving this notice because testing of our public water system found the chemical perfluorooctanoic acid (PFOA) in your drinking water in 2 individual wells (see Maps 1 and 2 enclosed) at 10.4 and 11.8 parts per trillion (ppt), respectively. This is above New York State's maximum contaminant level (MCL) of 10 ppt for PFOA in public drinking water systems. Consuming drinking water with PFOA at or somewhat-above the MCL does not pose a significant short term health risk. Your water continues to be acceptable for all uses. Veolia is working on a strict timetable to reduce levels below the MCL.

PFOA and other PFAS are measured at every water source on a quarterly basis. If levels are detected that violate a New York State Department of Health (NYS DOH MCL), a public notification is issued to affected customers.

#### What are the health effects of PFOA?

The available information on the health effects associated with PFOA, like many chemicals, comes mostly from studies of high-level exposure in animals. Less is known about the chances of health effects occurring from lower levels of exposure, such as those that might occur in drinking water. As a result, finding lower levels of chemicals in drinking water prompts water suppliers and regulators to take precautions that include notifying consumers and steps to reduce exposure.

PFOA has caused a wide range of health effects when studied in animals that were exposed to high levels. The most consistent findings in animals were effects on the liver and immune system and impaired fetal growth and development. PFOA also causes cancer in laboratory animals exposed to high levels over their lifetimes. Additional studies of exposures of PFOA in people provide evidence that some of the health effects seen in animals may also occur in humans.

## What is New York State doing about PFOA in public drinking water?

The New York State Department of Health (NYS DOH) has adopted a drinking water regulation that requires all public water systems to test for PFOA. If found above the MCL of 10 ppt, the water supplier must take steps to lower the level to meet the standard. Exceedances of the MCL signal that steps should be taken by the water system to reduce contaminant levels.

## What is being done to meet the MCL?

Veolia Water New York is working with the Rockland County Department of Health on a compliance schedule that includes steps to reduce levels of PFOA. These two wells are in the process of being evaluated for future treatment. You can learn more about the issue and the steps that Veolia is taking to address the problem at: https://nywq.veolianorthamerica.com. Additional information will be shared as further testing and progress occurs. This process is similar for any chemical detected in public drinking water that requires mitigation due to exceedance of an MCL. The compliance timetable will ensure that your drinking water will meet the MCL as rapidly as possible.

#### Where can I get more information?

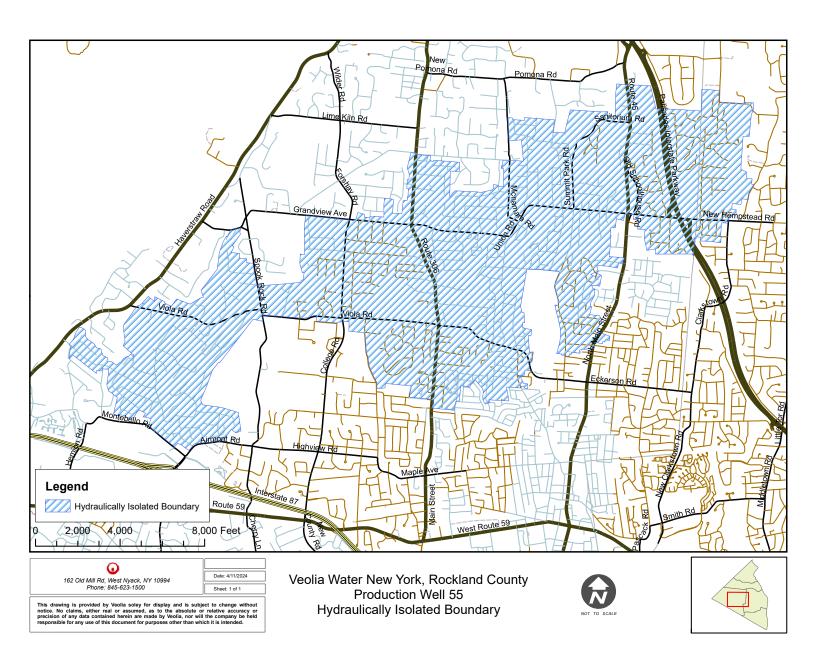
For more information, please contact Veolia Water New York at (877) 426-8969 or at 162 Old Mill Rd, West Nyack, NY 10994. You can learn more by visiting:

https://mywater.veolia.us/new-york/standard-home.

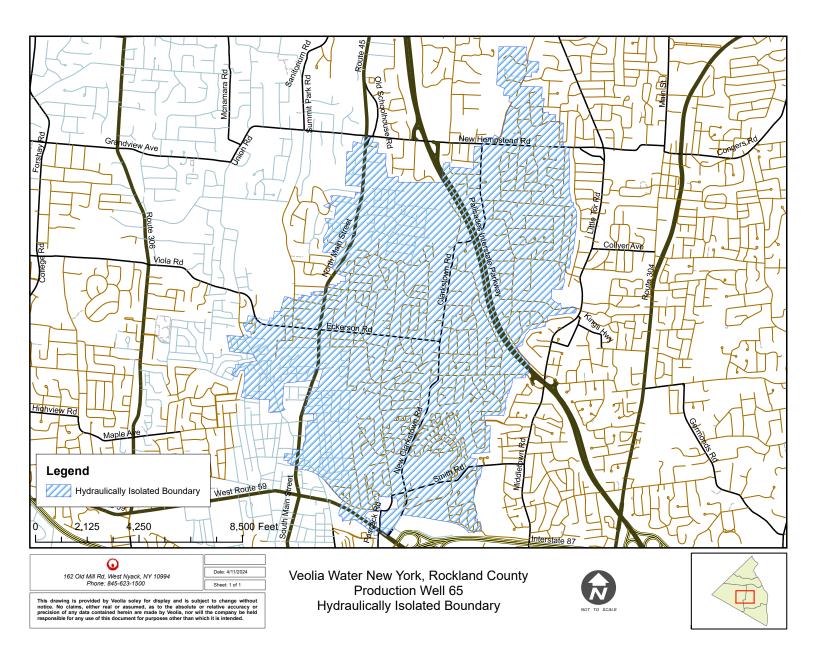
You can also contact the Rockland County Department of Health at 845-364-2595.

If you have additional questions about these contaminants and your health, talk to your health care provider who is most familiar with your health history and can provide advice and assistance about understanding how drinking water may affect your personal health.

General information about New York State public drinking water is also available at http://www.health.ny.gov/publicwater.



**Map 1.** Hydraulically isolated boundary and zone of influence of Production Well 55 source water which was used to identify customers which should be notified of the MCL exceedance.



**Map 2.** Hydraulically isolated boundary and zone of influence of Production Well 65 source water which was used to identify customers which should be notified of the MCL exceedance.