

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## PFOA MCL Exceedance at Veolia Water New York

### Why are you receiving this notice/information?

You are receiving this notice because testing of our public water system found perfluorooctanoic acid (PFOA) in your drinking water at 10.4 parts per trillion (ppt) in production well 55 during the 1st quarter of 2026. This is above New York State's maximum contaminant level (MCL) of 10.0 ppt for PFOA in public drinking water systems. Consuming drinking water with PFOA at or somewhat above the MCL does not pose a significant short term health risk. Your water continues to be acceptable for all uses. Veolia is working on a strict timetable to reduce levels below the MCL.

This water system has multiple wells and surface water sources which blend in the distribution system before reaching customer homes. Veolia has developed a conservative model to identify customers that may have received water from this well and require notification of this exceedance (see map on the back of this notice).

PFOA and other PFAS are measured at every water source on a quarterly basis. If levels are detected that exceed a New York State Department of Health (NYS DOH MCL), a public notification is issued to affected customers. If levels do not exceed a NYS DOH MCL in future quarters, no public notification will be issued.

### What are the health effects of PFOA?

The available information on the health effects associated with PFOA, like many chemicals, comes mostly from studies of high-level exposure in animals. Less is known about the chances of health effects occurring from lower levels of exposure, such as those that might occur in drinking water. As a result, finding lower levels of chemicals in drinking water prompts water suppliers and regulators to take precautions that include notifying consumers and steps to reduce exposure.

PFOA has caused a wide range of health effects when studied in animals that were exposed to high levels. The most consistent findings in animals were effects on the liver and immune system and impaired fetal growth and development. PFOA also causes cancer in laboratory animals exposed to high levels over their lifetimes. Additional studies of exposures of PFOA in people provide evidence that some of the health effects seen in animals may also occur in humans.

### What is New York State doing about PFOA in public drinking water?

The New York State Department of Health (NYS DOH) has adopted a drinking water regulation that requires all public water systems to test for PFOA. If found above the MCL of 10.0 ppt, the water supplier must take steps to lower the level to meet the standard. Exceedances of the MCL signal that steps should be taken by the water system to reduce contaminant levels.

### What is being done to meet the MCL?

Veolia Water New York is working with the Rockland County Department of Health on a compliance schedule that includes steps to reduce levels of PFOA and PFOS. This well is in the process of being evaluated for future treatment. You can learn more about the issue and the steps that Veolia is taking to address the problem at: <https://nywq.veolianorthamerica.com>. Additional information will be shared as further testing and progress occurs. This process is similar for any chemical detected in public drinking water that requires mitigation due to exceedance of an MCL. The compliance timetable will ensure that your drinking water will meet the MCL as rapidly as possible.

### Where can I get more information?

For more information, please contact Veolia Water New York at (877) 426-8969 or at 162 Old Mill Rd, West Nyack, NY 10994. You can learn more by visiting: <https://mywater.veolia.us/new-york/standard-home>. You can also contact the Rockland County Department of Health at 845-364-2595.

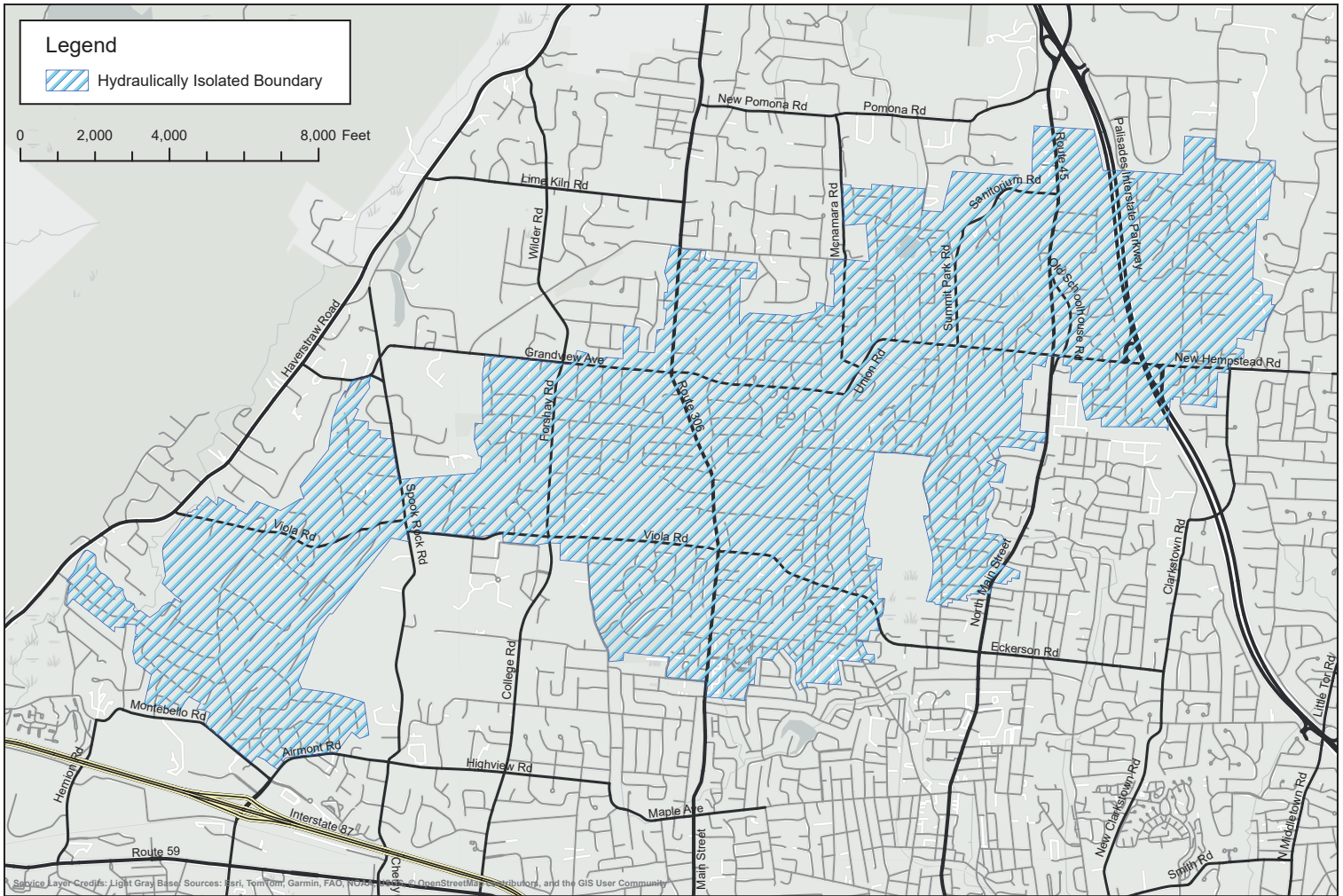
If you have additional questions about these contaminants and your health, talk to your health care provider who is most familiar with your health history and can provide advice and assistance about understanding how drinking water may affect your personal health.

General information about New York State public drinking water is also available at [www.health.ny.gov/publicwater](http://www.health.ny.gov/publicwater).

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

**Public Water System ID# NY4303673**

**Date 04/16/2026**



162 Old Mill Rd, West Nyack, NY 10994  
Phone: 845-623-1500

Drawn By: ntaylor
Date: 3/25/2026
Sheet: 1 of 1

The Veolia Water New York, Inc. (VWNY) water system maps and water distribution model were created using a combination of AutoCAD maps, field GIS locations, and on-both drawings, and conditions are estimated based on the available data. Due to the dynamic nature of a water system, results may differ depending on system conditions at that time. The water system conditions may change based on facility operation, system demand, routine system maintenance, and upon the results of field investigations.

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Veolia Water New York, Rockland County  
Production Well 55  
Hydraulically Isolated Boundary



**Map 1.** Hydraulically isolated boundary and zone of influence of Production Well 55 source water used to identify customers notified of the MCL exceedance.