

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

PFOA & PFOS MCL Exceedances at Veolia Water New York

Why are you receiving this notice/information?

You are receiving this notice because testing of our public water system found perfluorooctanoic acid (PFOA) and perfluorooctanesulfonic acid (PFOS) in two drinking water wells during the 3rd quarter of 2026. PFOA was detected at 10.9 parts per trillion (ppt) in production Well 55 and PFOS was detected at 16.5 parts per trillion (ppt) in production Well 29A. This is above New York State's Maximum Contaminant Level (MCL) of 10.0 ppt for PFOA and PFOS in public drinking water systems.

Consuming drinking water with PFOA and/or PFOS at or somewhat above the MCL does not pose a significant short term health risk. Your water continues to be acceptable for all uses. Veolia is working on a strict timetable to reduce levels below the MCL.

The Rockland water system has multiple wells and surface water sources which blend in the distribution system before reaching customer homes. Veolia has developed a conservative model to identify customers that may have received water from these wells and require notification of these exceedance. Please see Map 1 on the back of this notice which shows the distribution system areas that received water from these two wells. Your service area is either receiving water from Well 55, Well 29, or both Well 55 and Well 29.

PFOA, PFOS, and other PFAS are measured at every water source on a quarterly basis. If levels are detected that exceed a New York State Department of Health (NYS DOH) MCL, a public notification is issued to affected customers. If levels do not exceed a NYS DOH MCL in future quarters, no public notification will be issued.

What are the health effects of PFOA and PFOS?

The available information on the health effects associated with PFOA and PFOS, like many chemicals, comes mostly from studies of high-level exposure in animals. Less is known about the chances of health effects occurring from lower levels of exposure, such as those that might occur in drinking water. As a result, finding lower levels of chemicals in drinking water prompts water suppliers and regulators to take precautions that include notifying consumers and steps to reduce exposure.

PFOA and PFOS have caused a wide range of health effects when studied in animals that were exposed to high levels. The most consistent findings in animals were effects on the liver and immune system and impaired fetal growth and development. PFOA and PFOS also cause cancer in laboratory animals exposed to high levels over their lifetimes. Additional studies of exposures of PFOA and PFOS in people provide evidence that some of the health effects seen in animals may also occur in humans.

What is New York State doing about PFOA and PFOS in public drinking water?

The New York State Department of Health (NYS DOH) has adopted a drinking water regulation that requires all public water systems to test for PFOA and PFOS. If found above the MCL of 10.0 ppt, the water supplier must take steps to lower the level to meet the standard. Exceedances of the MCL signal that steps should be taken by the water system to reduce contaminant levels.

What is being done to meet the MCL?

Veolia Water New York is working with the Rockland County Department of Health on a compliance schedule that includes steps to reduce levels of PFOA and PFOS in these wells through treatment projects currently in the design and permitting phases, similar to the 13 PFAS treatment plants already operating in Rockland County to protect drinking water quality. Additional information will be shared as further testing and progress occurs. This process is similar for any chemical detected in public drinking water that requires mitigation due to exceedance of an MCL. The compliance timetable will ensure that your drinking water will meet the MCL as rapidly as possible.

Where can I get more information?

For more information, please contact Veolia Water New York at (877) 426-8969 or at 162 Old Mill Rd, West Nyack, NY 10994. You can learn more by visiting: <https://mywater.veolia.us/new-york/standard-home>. You can also contact the Rockland County Department of Health at 845-364-2595.

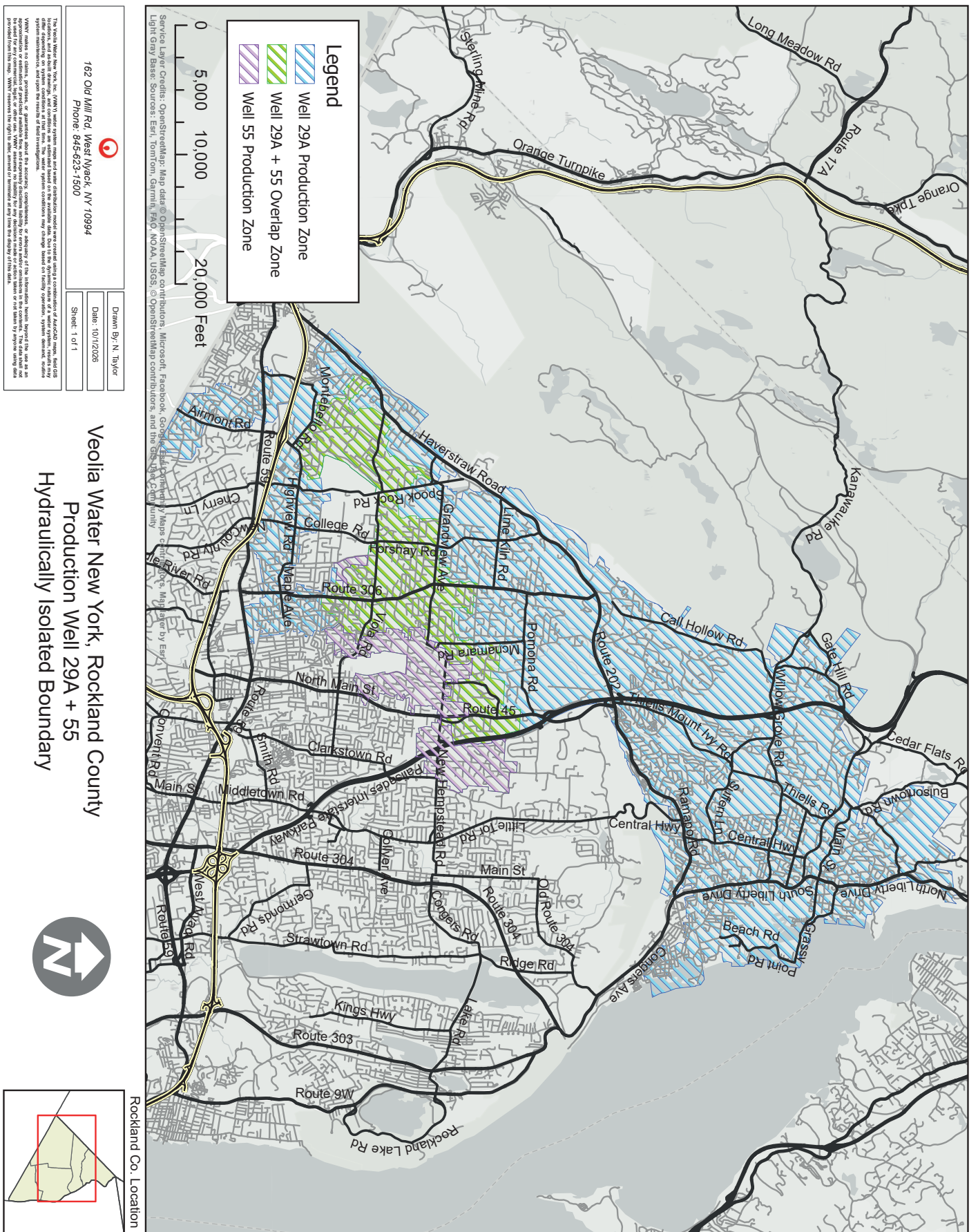
If you have additional questions about these contaminants and your health, talk to your health care provider who is most familiar with your health history and can provide advice and assistance about understanding how drinking water may affect your personal health.

General information about New York State public drinking water is also available at www.health.ny.gov/publicwater.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Public Water System ID# NY4303673

Date 10/15/2026



Map 1. Distribution system areas that received water from Well 55 (pink), Well 29A (blue), or both Well 55 and Well 29A (green). These areas are the hydraulically isolated boundaries and zones of influence of Production Well 55 and Production Well 29A source water, which is used to identify the distribution ranges of these wells.